

A Leading Bank's Digital Transformation Move

Business Overview

digi edZe helped a leading Banking firm, with 1,000+ offices, has to leave its on-premises hardware dependencies behind in a single, well-orchestrated move to Cloud environment. Along the way, we strengthened its security posture and met every compliance mandate, then stayed on to run the new environment around the clock. Once the workloads went live, digi edZe's 24x7 managed services team took over day-to-day operations, so the customer's people could focus on their business rather than on their infrastructure.



Before We Stepped In...

The IT leadership of this financial company, which owns more than \$7 billion in assets, faced gaps in technology readiness because its systems were siloed and localized. These imbalances led leadership to decide on moving from on-premises IT infrastructure to the cloud without compromise.

- Security posture needed a thorough check, and data residency compliance had to be respected throughout
- Downtime had to be kept to a minimum, with a partner who would stay close and keep the platform running day and night .

They needed a trusted partner to overcome the limitations and evolve with the changing business dynamics. That's when digi edZe stepped in addressing the business challenges through our approach.

Roadblocks to Seamless Operations

Siloed, localized systems and hardware dependencies were holding the business back. Six different workloads, spanning off-the-shelf, Oracle and custom applications, had to move to the cloud without compromising security, compliance or availability.

- 1 Siloed, localized on-premises systems with gaps in technology readiness were identified as part of the detailed assessment.
- 2 Six varied workloads, including off-the-shelf, Oracle applications and one custom application, running on IBM AIX.
- 3 Thorough security validation and data residency compliance for a financial services environment.
- 4 Minimal downtime during migration, followed by dependable around-the-clock support after go-live.

A Digital Transformation Move with a Leap to Cloud

We began by listening to what each workload demanded, then recommended a transition to a leading hyperscale environment as the ideal match and ran every PoC needed, so the customer's teams could see it work before they committed. We also recommended 24x7 managed services as the operating model, so the team that built the platform would monitor, protect and support it, with no knowledge lost in a handover.

Impact Created

After go-live, digi edZe's 24x7 managed services team took responsibility for the environment, monitoring the platform, applying patches, tuning performance, protecting data and keeping disaster recovery ready for the next drill, as an extension of the customer's own IT organization.

Workloads were hosted in isolated network segments with least-privilege access, encryption at rest and in transit, and data kept within residency boundaries, with every control reviewed with the customer's security team before go-live.



This transition to cloud environment is a game-changing leap for banking industry to witness the futuristic transformation in ways possible.

- No Network Downtime

Multi-vendor network and SD-WAN connected to Oracle Cloud without any interruption

- 24x7 Managed Services

Continuous operational stability to extract the full potential of the new IT investments